BRISBANE CITY – 2018 Emergency Relief and Support Services Information over Christmas / New Year

Christmas Meals,	Christmas Meals, Hampers and Gifts			
Agency	Contact	Time / Date / Type of Assistance Available	Location	Eligibility Conditions
	Details			
3 rd Space	T: 3254 1144	 Christmas Lunch – 24th December 11am to 1pm Christmas Hampers and Gifts – 24th Dec 11am to 1pm Open: From 9 Dec - 7 days pw (8.30am-4pm) excluding Christmas day, New Year's day and associated public holidays. Emergency Relief – Mon to Fri 9am to 4pm. 	505 Brunswick St, Fortitude Valley	 Christmas ER – NIL General ER – Centrelink statement, evidence of bill and resident of inner-north Brisbane region.
Wesley Mission QLD	T: 3216 1579	 Normal ER services will be closed from 12noon 22nd Dec, reopening 3 January 2018 All normal activity groups closed from 8th Dec to 9th Jan 2018. Christmas Hampers from 11th Dec 9am to 22nd Dec 12noon. Christmas presents for children less than 16yrs of age Opening Hours: Mon to Fri 9am to 12noon; 12.45pm to 3.30pm 	316 St Pauls Terrace, Fortitude Valley	 Low income – proof of bank statement or Centrelink Card Proof of ID Proof of children for presents and clients must REGISTER
The Salvation Army	T: 3075 4120	• Closed 23 rd December and reopening 2 nd January 2018	97 School St, Spring Hill	• NIL
– Street Level		Christmas Hampers		• Phone T: 30754120 to
		 Christmas dinner – 22nd December at 6pm 		register for a hamper or toys.
		• Christmas Breakfast – 25 th December 8.30am to 10.30am.		
Jeays St Community	T: 3852 5105	• End of Season Festive Feast – 20 th Dec 12noon	12 Jeays Street, Bowen	• NIL
Centre, Valley		Free Christmas Bag	Hills	
Hearts and Night		• Closed 24 th Dec and reopening 9 th Jan 2018		

Cafe				
Micah Projects	T: 3036 4444	 OPEN 24hrs per day 7 days per week (including public holidays) Christmas Hampers only available to MICAH clients. 	162 Boundary St West End	Micah clients only
Ecumenical College Brigade	T: 3831 8219	 Free Sandwiches, fruit and hot drinks Every day over Christmas 6.30am – Ivory St, Fortitude Valley (opp Fire Station) 7am – Anne St, Kangaroo Point ((left from Holman St Ferry terminal) 7.30am – Wickham Park, Spring Hill (cnr of Albert St / Wickham Tce) 8am – West End Riverside Drive (car park near boat ramp) 	Various	• NIL
Valley Outreach	NA	 Christmas Dinner – Fri 22nd Dec 5.30pm Christmas Dinner – Fri 22nd Dec 5.30pm 	 Ivory St (opposite Fire Station) Harrison Lane, Fortitude Valley Cnr Albert St/Wickham Tce (opp Urban Hotel) 	• NIL
West End Community House (WECH)	T: 3217 2333	 Community Breakfast – 28th Dec and 4th Jan 2018 7am WECH will close between 25 Dec to 8 Jan 18. 	• 4 Norfolk Rd, West End	NIL
St Andrews Uniting Church		 Free Christmas lunch plus red gift bags - 23rd Dec 11.30am Free community meal every Saturday, 52 weeks Christmas Hampers and gifts – 100 handed out at Christmas Eve lunch 	131 Creek St, City	NIL
Rosie's – Friends on the Street	T: 3396 4267	 Snacks and hot drinks. Operating as per usual VAKS schedule. Mon, Wed, Fri and Sat – 7.30 to 9.30pm – Emma Miller 	Outreach	NIL

Holy Trinity Church		 Place, City Sunday – 7pm to 8.30pm – Emma Miller Place, City Tuesday – Church of Christ Annerley, 10am to 12noon; and 7pm to 9pm Trinity Pantry Tuesday and Thursday throughout Dec 12pm – 3pm. Closed 26th and 27th Dec. 	Holy Trinity Church Hall – 9 Church St, Fortitude	NIL • Drop-in
		 Reopening 2nd January Tuesday and Thursday – 12noon to 3pm Emergency Financial Relief – Thursday 12noon to 3pm. 	Valley	
Community Friends		 Christmas Breakfast – 25th Dec 7am Christmas Lunch – 25th Dec 11am E: mark@communityfriends.org.au 	Corner of Boundary St. and Russell St. West End	• NIL
Our Lady of the Rosary Kenmore Parish		 Christmas Lunch – 25th Dec 11.30am to 2pm RSVP Marleine 31035135 	1 Kenmore Rd Kenmore	• NIL
Newfarm	T: 3358 5600	• End of year Christmas Lunch – 21 Dec 12noon	Brunswick St, Newfarm	
Neighbourhood Centre				
Wendybirds LGBTIQ		End of year LunchGold coin donation	Newfarm Neighbourhood Centre	• NIL
Inala Salvation Army,		Christmas Lunch - 25th Dec 12 noon	83 - 85 Inala Ave, Inala	• NIL
The Newmarket	T: 3510 2700	• Christmas Lunch – 25 Dec 12 noon.	Cnr Enoggera & Newmarket Rd Newmarket,	• Register T: 3510 2700
Sandbag Community Centre	T: 3869 3244	 Christmas Lunch and presents - RSVP Gary Hunt on 3869 3244 or <u>ghunt@sandbag.org.au</u> 25 Dec 10am to 2.30pm 	Brighton Health Campus (free transport from Sandgate Comm Centre)	• Nil

Bayside Uniting		Christmas L	unch - RSVP by 19th Dec on T: 3890 2392	420 Wondall Rd, Manly	• Nil
Church		25th Decen	nber 11.30am to 2.30pm	West	
Men's Shed Spring Hill		• End of year	lunch – Sun 17 Dec 2018		•
Vans and Kitchens (VAKS)	NA		services and locations for meals and drinks, W: www.vaks.com.au	Various	• NIL
Uniting Care QLD	T: 3253 4000		lamper – Phone to register veen 26 th December and reopening 3 rd January	NA	NIL
FREE Christmas	Activities in tl	ne Communit	У		
Activity			Location	Date	e and Time
South Bank Christmas December	s Carols – nightly	19th - 22nd	Southbank	19th 8.15	- 22nd December at 6.45pm and pm
Christmas Parade – n	ightly 15th - 24th	December	Queen St Mall	15th	- 24th December from 7.00pm
City Hall Light Specta December	cular – nightly 8tl	n - 24th	King George Square	8th -	24th Dec 7.00pm until midnight
Christmas BBQ			Aspley Park	17th	December from 5pm to 10pm
River Quay Carols by Twilight			River Quay, South Bank	15th	- 23rd Dec from 5pm, 6pm and 7pm
Christmas Fireworks – nightly 20th - 23rd December		3rd December	Clem Jones Promenade, South Bank Parklands	20th	- 23rd Dec from 7.45pm to 8pm
Children's Christmas	Service		Holy Trinity Church, Valley	17 D	ec 3pm
Christmas Eve Service	2		Holy Trinity Church, Valley	24th	Dec 7.30am, 9.30am 11pm

Christmas Service	Holy Trinity Church, Valley	25th December 9am
Christmas Eve Service	Saint Andrews Uniting Church, 299 Ann St, City	24th Dec at 8am, 9.30am, 11pm
Christmas Service	Saint Andrews Uniting Church, 299 Ann St, City	25th December 8am
FREE Christmas Community Meals		
Activity	Location	Date and Time
End of season Feast, Gift and Hamper	Jeays St Community Centre 12 Jeays St, Bowen Hills	20th December 12pm
Christmas Lunch and hampers, gifts - T: 3254 1144	3rd Space, 505 Brunswick St, Fortitude Valley	24 December 11.am to 1pm
Pre-Christmas Dinner and Service	Street Level (TSA) - 97 School St, Spring Hill	22nd December 6pm to 8pm
Christmas Lunch plus 'red goodies bags'	Saint Andrews Uniting Church, 133 Ann St, City	23rd December 11.30am
Christmas Lunch	Wesley Mission, Wesley House, 140 End St, City	25th December 12 Noon
Christmas Lunch - RSVP by 21st Dec on T: 3221 3461	Salvation Army Church, 167 Ann St, City	25th December 12pm to 1pm
Christmas Breakfast	Street Level (TSA) – 97 School St, Spring Hill	25th December 8.30am to 10.30am
Christmas Lunch - RSVP by 19th Dec on T: 3890 2392	Bayside Uniting Church, 420 Wondall Rd, Manly West	25th December 11.30am to 2.30pm
Christmas Lunch - RSVP Marleine 31035135	Our Lady of the Rosary Kenmore Parish, 1 Kenmore Rd Kenmore	25th December 11.30am to 2pm
End of year Community Lunch - FREE (T: 3358 5600)	Newfarm Neighbourhood Centre	21st Dec 12 Noon
Wendybirds LGBTIQ end of year lunch (gold coin donation)	Newfarm Neighbourhood Centre	23rd Dec 11am to 3pm

Christmas Lunch - Register on T: 3510 2700	The Newmarket	25th Dec 12 Noon
Christmas Lunch	Inala Salvation Army, 83 - 85 Inala Ave, Inala	25th December 12 Noon
West End Community House - Free breakfasts	4 Norfolk Rd, South Brisbane	28th Dec, 4th Jan 2018 (7am to 8am)
Emergency Contacts		l
Agency and Contact Details	Support Service	Contact Details
The Brook Red Centre	 Brook RED is a peer run community service providing support for any individual who has a lived mental health experience. Closed 25th Dec and reopening 2nd Jan 2018. 	T: 3343 9282 9am to 9pm
StandBy Response Service	 The Standby Response service provides a 24 hour coordinated response to assist families, friends and acquaintances who have been bereaved by suicide. Open 24/7 over Christmas. 	T: 3250 1856 147 Gipps St Fortitude Valley
QLD Government – 13Family Hotline	Families can access advice / or more hands-on support and be linked up with their local, community-based Family and Child Connect service. Support available for families experiencing issues with family relationships, budgeting, housing or other concerns. Family and Child Connect can provide information, advice and support to keep families safe this Christmas.	T: 13 32 64
Health, Financial Wellbeing Support Se	rvices	
Agency and Contact Details	Support Service	Eligibility
3 rd Space (7 days per week)	<u>Medical services-</u> GP's, nurses, Anglicare Nurse, acupuncturist, podiatrist, nutritionist)	Open
• Drop-in or call T: 3254 1144	• Financial and Legal Services - Centrelink (DHS), HHOT, LawRight	

• 505 Brunswick St, Fortitude Valley	Legal Clinic	
	Outreach and mobile services	
	Family Support Services	
	Individual Support Services	
	<u>Group Activities</u>	
Brisbane Youth Service	Services for 12-25 year olds. Financial assistance, transport	• 12-25yrs
• T: 3620 2400	assistance, emergency meals, drop-in, Dr Clinic, nurse, food	
• 42 McLachlan St, Fortitude Valley	parcels, accommodation.	
	• Closed 22 nd Dec to 2 nd Jan 2018.	
Anglicare Southern QLD Mental Health and Family	• Emergency relief support for those suffering financial crisis. No	Formal ID with name and current
Wellbeing	food parcels, cash or transport available. ER assistance	address
	available includes:	Proof of current income
• By appointment only T: 1300 114 397	Vouchers (Coles / Woolworths, petrol etc).	• Copies of recently paid / unpaid bills.
• North Park Business Centre: Suite 205A / 6	<u>Normal Hours are</u> :	
Babarra St, Stafford 4053	9am to 5pm Mon, Wed and Fri	
Nexus Care	Closed Friday 22nd Dec 2018 and reopening Tues 2 nd Jan 2018	NIL for Fresh Food Start program
	Fresh Start Food Program and Christmas Parcels	• ER is appointment only.
151 Flockton Street, Everton Park	• Until COB 22 nd Dec, Emergency Relief Program is running as	Residing in specified suburbs in the
• T: 3353 7230	normal: Mon, Tues and Thurs between 10am and 2pm.	Brisbane North and North West areas
		Formal ID with name and current
		address
		Proof of current income
		• Copies of recently paid / unpaid bills.
Micah Projects	OPEN 24hrs per day 7 days per week (including public	
	holidays).	

• 162 Boundary St, West End	• ' <u>Home for Good</u> ' housing and support service for people	
• T: 3036 4444	homeless or experiencing a housing crisis.	
• BDVS T: 3217 2544	Brisbane Domestic Violence Service (BDVS) got women and	
	children experiencing domestic and family violence.	
Community Action for the Prevention of Suicide -	• Closed from 22 nd December and reopening 2 nd January 2018.	T: 1800 008 255
Talk Suicide Support Service	• Provides outreach support to individuals 15yrs and over and at	
	risk of suicide as well as families and friends.	
Disability Services	• Closed 23 rd December and reopening 2 nd January 2018	NA
Relationships Australia QLD	 Closed 22nd Dec and reopening 2nd January 2018 	159 St Paul's Terrace, Spring Hill
Department of Human Services (DHS)	Closed:	NA
	Christmas Day – Mon 25 Dec 2018	
You can use your myGov account to access your	Boxing Day - Tuesday 26 December 2018	
online accounts. You can also use Express Plus mobile	Public holiday, Wednesday 27 December 2018	
apps and phone self service during the holiday period.	New Year's Day, Monday 1 January 2018	
	If you are due to report your earnings or employment on a	
	holiday closure date, there are other dates you can report.	
	Your payment will be made after you have reported to DHS.	
Open Minds – Mental Health Service	• Closed 22 nd December and reopening 2 nd January 2018	162 Alfred St, Fortitude Valley
Spring Hill Men's Shed	• Final open day 20 th December 2018	10 Love St Spring Hill
	• Reopening every Wed 10 th Jan 2018	Robert Collins - 0413 205 499
Metro Community Hub	• Closed 22 nd December and reopening 2 nd January 2018	22 Qualtrough St Woolloongabba
Alcohol Anonymous	Alcoholics Anonymous is a fellowship of men and women who	T: 1800 22 22 22
	share their experience, strength and hope with each other that	
	they may solve their common problem and help others to recover	
	from alcoholism. This is a program of abstinence.	
Narcotics Anonymous	Narcotics Anonymous is a non-profit fellowship of men and women	T: 1300 652 820
	for whom drugs had become a major problem. We are recovering	

	addicts who meet regularly to help each other stay clean. This is a	
	program of abstinence from all drugs	
QLife	Peer based telephone counselling service	T: 1800 184 527
	 5.30om to 10.30pm daily 	
Open Doors Youth Service	Advocacy and support services for lesbian, gay, bisexual,	T: 3257 7660
	asexual and/or transgender, Intersex and queer (LGBTIQ)	
	young people aged 12 to 24 and their families	
	• 9:00am to 5pm Tuesday to Friday	
Gay and Lesbian Welfare Association	Peer counselling service for gay, lesbian, bisexual and transgender	T: 1800 184 527
	people and their families and friends	3pm to midnight daily
Seniors Enquiry Line	Seniors Enquiry Line is a state-wide information and referral	T: 1300 135 500
	service for Queensland seniors, their family, friends, grandparents	117 Gipps St, Fortitude Valley
	and carers.	
Elder Abuse Prevention Unit	The Elder Abuse Prevention Unit (EAPU) is a Queensland wide	T: 1300 651 192
	program which provides a Helpline for information, support and	117 Gipps St, Fortitude Valley
	referrals to people who experience, witness or suspect the abuse	
	of an older person.	
Red Cross Night Café and Commix Café	Closed from 25 th Dec to 8 th Jan 2018	
The Salvation Army Pindari	Open 24/7 over Christmas period.	28 Quarry St, Spring Hill
		T: 3832 1491
Community and Neighbourhood Centres		
Agency	Service Hours	Contacts
Jeays St Community Centre	• Closed from 25 th Dec and reopening 8 th Jan 2018.	T: 3852 5105
12 Jeays St, Bowen Hills	 Jeay's Street Community Centre is a safe and open space 	
	where community members are able to access formal and	

counselling, arts and crafts, sports and recreation	
• Closed from 25 th Dec and reopening 8 th January 2018	T: 3358 5600
Services provided include:	
Free legal information, health activities, FREE Food pantry	
Tuesday mornings, education and training etc.	
Closed from 22 nd Dec and reopening 15 th January 2018	T: 3175 9975
• Closed from 23 rd Dec and reopening 8 th January 2018	T: NA
ER Services provided:	
Food vouchers; Non-perishable food items; Bread; Fruit	
and vegetables	
Service Detail	Contact Details
Access to mental health information and advice mental health	1300 64 22 55
patients, carers and families, the community, general practioners	
(GPs), non-government organisations and private health	
professionals	
The Alcohol and Drug Information Service (ADIS) is part of the	1800 177 833
national system of information and counselling services that	
operates by telephone 24/7.	
Information and support to help people achieve their best possible	1300 224 636
mental health.	
At its core Crime Stoppers is the receipt of anonymous information	1300 309 355
about suspicious or criminal activity that is then passed to the	
Queensland Police Service. It is an intelligence gathering service	
and contact with our program does not result in an immediate	
Police response.	
	 Services provided include: Free legal information, health activities, FREE Food pantry Tuesday mornings, education and training etc. Closed from 22nd Dec and reopening 15th January 2018 Closed from 23rd Dec and reopening 8th January 2018 ER Services provided: Food vouchers; Non-perishable food items; Bread; Fruit and vegetables Service Detail Access to mental health information and advice mental health patients, carers and families, the community, general practioners (GPs), non-government organisations and private health professionals The Alcohol and Drug Information Service (ADIS) is part of the national system of information and counselling services that operates by telephone 24/7. Information and support to help people achieve their best possible mental health. At its core Crime Stoppers is the receipt of anonymous information about suspicious or criminal activity that is then passed to the Queensland Police Service. It is an intelligence gathering service and contact with our program does not result in an immediate

DV Connect Crisis Support	• Telephone support and counselling to anyone who has been	• Sexual Assault - 1800 010 120 9am
DV connect chais support		to 11pm
	sexually assaulted or abused and for anyone who is concerned	
	or suspects someone they care about might have been	
	assaulted or abused.	• Womensline - 1800 811 811
	Telephone service offering women who are experiencing	
	domestic or family violence 24 hours a day 7 days a	• Mensline - 1800 600 636 9am to
	• A free, confidential telephone, counselling, referral and	12pm
	support service especially set up for men.	
Women's House Domestic Violence Support -	Women's House services are run by women and for women;	• T: 3391 0005
Woolloongabba	services are free, and confidential. Women's House offers: - Short	
	term, secure accommodation at a confidential address for w omen	
	with or without accompanying children, escaping domestic	
	violence.	
Gamblers Help	Free access counselling and information services concerning	T: 1800 858 858
	problem gambling issues.	
GriefLine	Supports people experiencing loss and grief, at any stage in life.	T: 1300 845 745
Homeless Information Line	Homeless Hotline is a phone information and referral service for	T: 1800 47 47 53
	people who are experiencing homelessness or are at risk of	
	homelessness.	
Kids Helpline	Phone and online counselling service for young people aged 5 to	T: 1800 55 1800
	25.	
LifeLine	Crisis support and suicide prevention services.	T: 13 11 14
MiNetworks	Connects you to an experienced mental health worker to find	T: 1800 985 944
	information and support.	
Non-urgent Ambulance		T: 131233
Non-urgent Medical Help		T: 13 43 25 84

Poisons Information	Source of information about poisonous substances, first aid, and	T: 13 11 26
	preventing incidents of poison.	
Police Link	Non-urgent incident reporting and general Queensland Police	T: 13 14 44
	Service enquiries.	
QLD Homicide Victims Support Group	Offers 24hr emotional support, personal advocacy and information	T: 1800 774 744
	to all people affected by homicide.	
R U Ok	Connects you free to 5 crisis information lines such as Lifeline, Kids	T: 1800 786 5329
	Helpline, Suicide Call Back, Sane Australia and Beyond Blue for free	
	from any landline.	
Suicide Call Back Service	Nationwide service that provides telephone and online counselling	T: 1300 659 467
	to people 15 years and over who are suicidal, caring for someone	
	who is suicidal, bereaved by suicide or health professionals	
	supporting people affected by suicide.	